SOLENT UNIVERSITY

How to make changes to your Student Finance application

SOUTHAMPTON

At any point throughout your time at university or before you start, your circumstances could change - affecting what financial help you could get. This factsheet outlines what you need to do when your circumstances change.

Students from England

Use your online account to change your personal details, e.g. bank or contact details.

You must contact Student Finance England (SFE) by phone, (0300 100 0607), if:

- your household income changes
- your name changes
- your marital status changes
- your parents have more children

Changing your course or university

If you're a full-time student, you can tell SFE that you've changed your course or university using your <u>online account</u>.

(You'll need to contact SFE by phone if you're a part-time student).

<u>After</u> your course starts you must contact the university if there are any changes to your course. Please go to the Student Hub, RM050 for advice.

If you need to change the amount of your Tuition Fee Loan you can do this via your online SFE account. Also check with the university if you are unsure as to how much your fees are and if we need to do anything.

Important! You'll have to return any overpayments that happen because you didn't tell SFE about a change in your circumstances.

EU students

You can update your personal details and Tuition Fee Loan amounts using form EUCO1 if you're a full-time EU student. You'll need to contact the Student Finance Services Non-UK Team if you're a part-time EU student on **0141 243 3570**.

How to contact the university's Student Funding Team:Visit:Student 1st Support, RM011, during our drop-in times:
Monday-Thursday 10am - 4pm and Friday 10am - 3pmCall us:023 8201 3427Email us:student.funding@solent.ac.ukLook:www.solent.ac.uk/studying/student-support/funding-advice/funding-advice

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